



2. Receive treatment, care and services that are adequate, appropriate, and in compliance with relevant State, local, and federal laws and regulations.
3. Participate in planning the resident's service plan and medical treatment.
4. Choose a pharmacy, provider, subject to the provider's reasonable policies and procedures with regard to patient safety in administration of medications.
5. Refuse treatment after the possible consequences of refusing treatment are fully explained.
6. Privacy, including the right to have a staff member knock on the resident's door before entering the room; the staff member knows the resident is asleep.
7. Be free from mental, verbal, sexual, and physical abuse, neglect, involuntary seclusion and exploitation.
8. Confidentiality.
9. Possession of personal financial affairs to the extent permitted by law.
10. Retain legal counsel.
11. Affiant or next of kin and religious services as the resident chooses, and receive visits from members of the clergy.
12. Possess and use personal clothing and other personal effects to a reasonable extent, and to have reasonable access to these effects for their use in accordance with the assisted living program's security policy.
13. Determine dress for itself or other personal effects according to individual preference, unless the personal hygiene of a resident is compromised.
14. Meet or visit privately with a companion.
15. Making hours and plans, which shall be posted by the assisted living program, subject to reasonable restrictions on visiting hours and plans, which shall be posted by the assisted living manager.
16. Minor suggestions or complaints or personal grievances on behalf of the resident or others, to the assisted living manager, supervisor, or other persons within the program or those of the resident.
17. Receive a prompt response to any suggestion or complaint or grievance on behalf of the resident or others, to the assisted living manager, supervisor, or other persons within the program or those of the resident.
18. Have access, or grievances through an established complaint or grievance procedure, to any complaint.
19. Have access, or grievances through an established complaint or grievance procedure, to any complaint.

- (4) The Long-Term Care Comprehensive Program of the Department of Aging as set forth in COMAR 23.03.01.07.
- (5) The Adult Protective Services Program of the Department of Social Services.
- (6) The Division of Health Care Quality of the Department.
- (7) The criminal prosecution and adversary agency.
- (8) The criminal, civil, statutory and adversary agency.
- (9) Receive a prompt reasonable response from an assisted living manager or staff to a personal request of the resident.
- (10) Have and email correspondence without delay and without the correspondence being opened by anyone other than the resident.
- (11) Have a notice below the resident's commitment is changed and, to the extent possible, have input into the change of commitment.
- (12) Have reasonable access to the private use of a common use telephone with the facility and provide personal clothing and possessions as the resident wishes.
- (13) Have the number of personal possessions as the resident wishes.
- (14) Have the number of personal possessions as the resident wishes.

If you feel that these Rights are not being honored, please contact the Howard County Ombudsman Program at 410-313-6423; the Maryland Department of Aging at 1-800-A-GE-HEAL; or the Office of Health Care Quality at 410-462-4217.

NO
SMOKING

**POLICE
FIRE
AMBULANCE**

911



raised toilet seat

EXHIBIT C

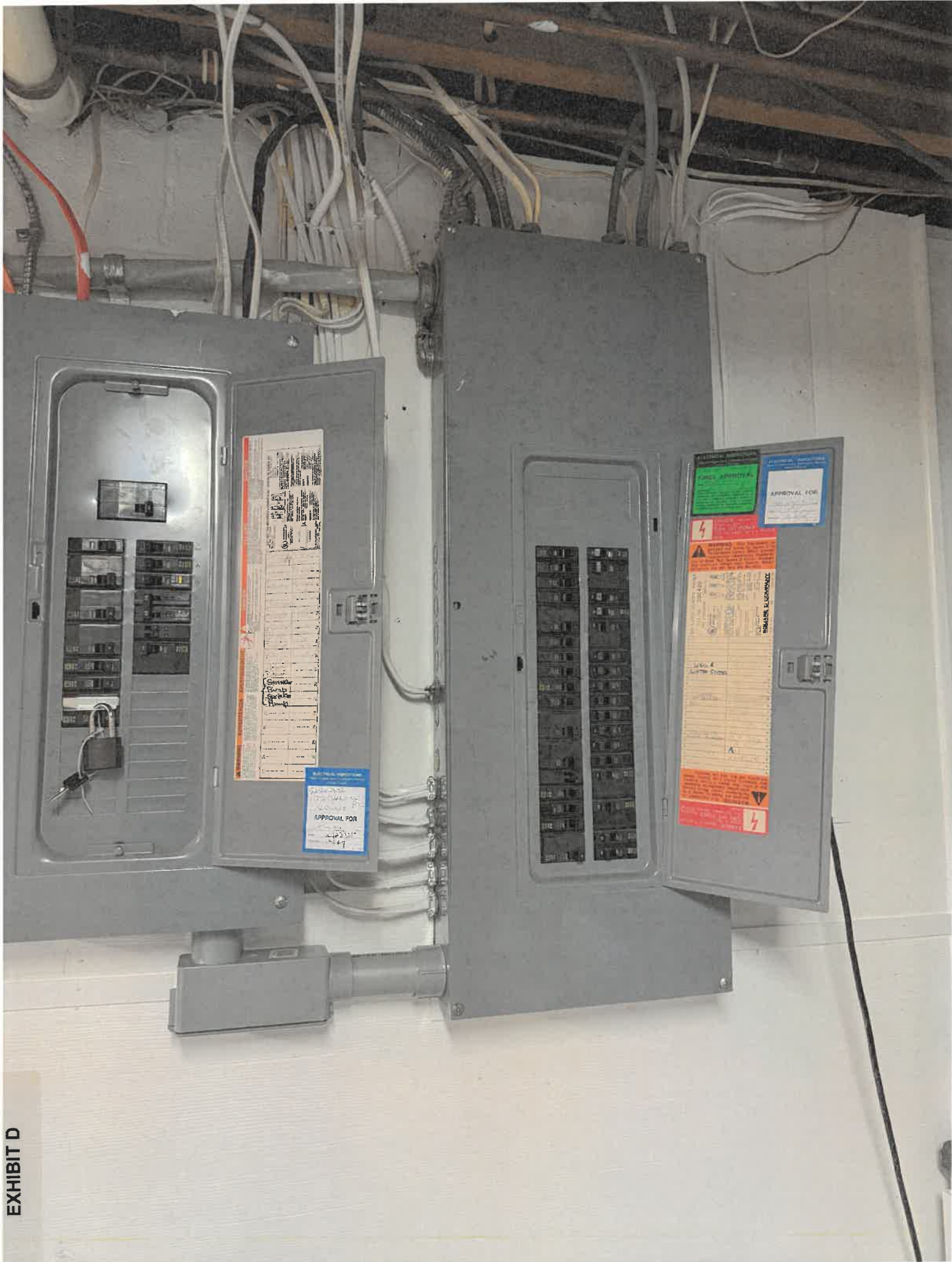




EXHIBIT F

